

# Innovative solutions for user interfaces

ATMs "Good practices in design and implementation"

By

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# Wells Fargo Retail Location

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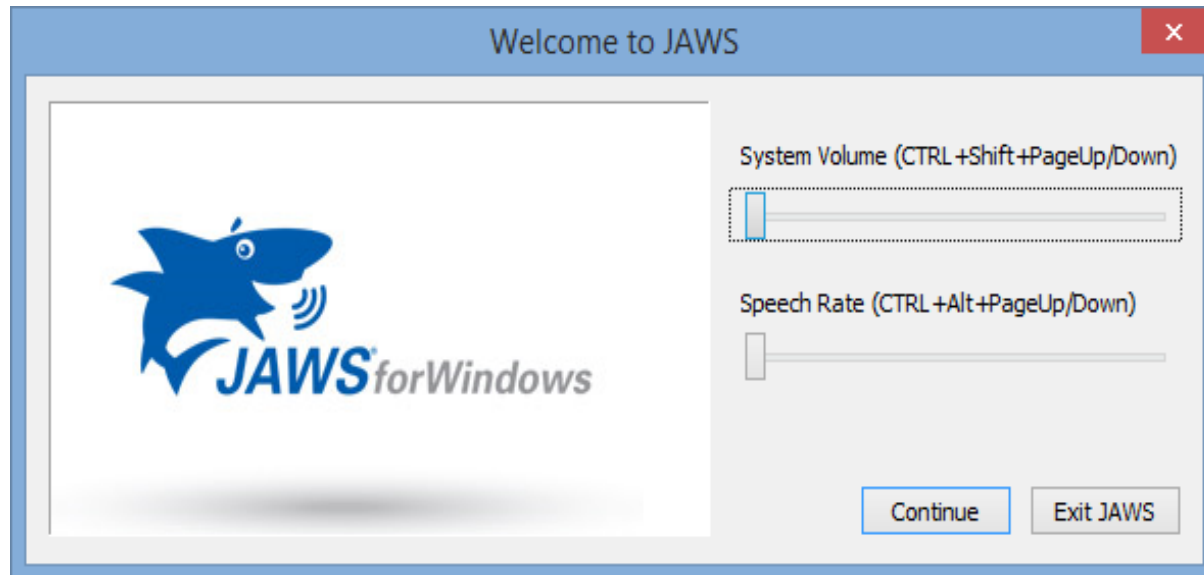


- Approximately 6300 retail locations through the United States
- Currently 1900 of them provided an public access work station (Kiosk) running embedded Windows 7
- The special version of JAWS is now deployed on these
- The remaining 4400, currently have embedded XP, scheduled to update this year, and will all receive JAWS as well

# JAWS on Public Access Kiosk



- Locate the computer in the lobby of the retail location
- Plug in your headset, to headphone receptacle located in the center of the bottom edge of display
- Press CTRL + ALT + J, to launch JAWS
- Follow instructions on startup screen for JAWS



# What Functionally Exists

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- Once JAWS is running, the consumer can adjust speech rate and volume of JAWS
  - Speech only at this time
  - Eloquence for both English and Spanish
  - Language switching on the fly will occur in JAWS output based on HTML Language Markup being used
- Once logged in, the user will be running specific web pages used by customers
  - Access their accounts to check balance, pay bills, transfer funds between accounts, etc.
  - Review PDF loan agreements
- Standard JAWS and Windows keyboard commands will work as expected such as Navigation Quick Keys, Table Commands, Forms Mode to interact with forms

# What JAWS Features Don't Exist



- Advanced JAWS features have been removed
  - Tandem
  - OCR
  - Settings Center
  - Skim Reading
  - Text Analyzer
  - Scripting
- Anything not associated with navigating and reading HTML and PDF in IE
- The ability to store User Settings all

# Questions and Answers