

# **Good Practices in Accessibility Implementation**

Corporate Accessibility Learning Management System  
(LMS)

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# Customer Experience

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## Discussion on the blind user experience

- Example of life experience
- How does it apply to websites and applications?

# What is the Risk

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**Discuss the risks facing companies today**

- **What are some risks?**
- **How do you mitigate the risks?**

# Changing the Culture

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**Discuss the importance of changing the way we view disabilities**

- **What can we do to change the culture of an organization?**
- **What types of training exists?**

# Training

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## Discuss training by role

- Training must cover all roles within an organization
- Roles include project manager, designer, developer and QA